

COLLABORATION & CULTURE IN THE FIGHT AGAINST FRAUD



Hailey Windham, CFCS

Fraud Ops Leader
Mission Omega

ROUND 1



PREVIOUS CHALLENGE

THROW YOUR HAT IN THE RING - BECOME THE ULTIMATE FRAUD FIGHTER

- Reignite your fire and your passion
- Make Impactful changes
- Be tenacious and consistent
- Collaborate on what works for all
- Have a holistic approach, find your balance
- Don't define your purpose based on your tasks

“Create the vision for your purpose by determining your win and articulating how you're going to get there.”

FTC CONSUMER SENTINEL NETWORK

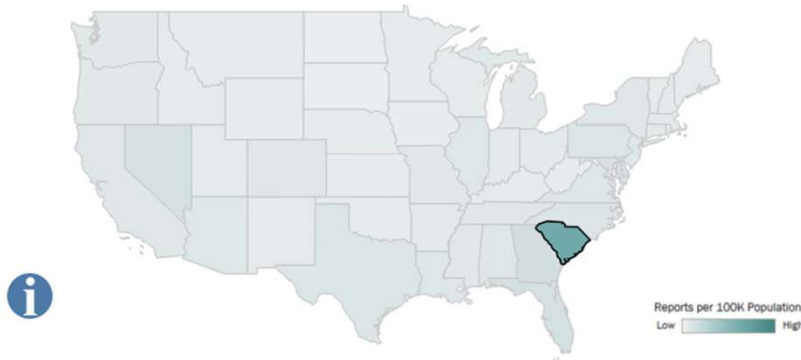
Published July 25, 2023
(data as of June 30, 2023)

South Carolina
Year: 2023 YTD

View
Map

Year
2023

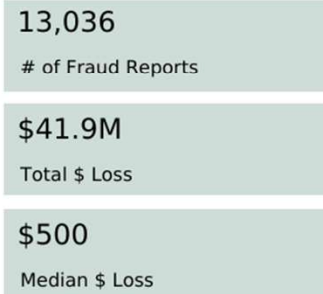
Quarter
All



Top 10 Fraud Report Categories



Fraud Facts



State population estimates are based on U.S. Census population estimates for 2020. State level data excludes state-specific data contributor reports. Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. The Fraud rankings exclude subcategories that are not fraud.

FEDERAL TRADE COMMISSION · ftc.gov/exploredata

<https://public.tableau.com/app/profile/federal.trade.commission/viz/FraudandIDTheftMaps/AllReportsbyState>

25th

in the nation for the amount
of money lost to internet fraud

7,861

reports of internet fraud
to the complaint center



\$100,256,530

STOLEN / LOST



POV

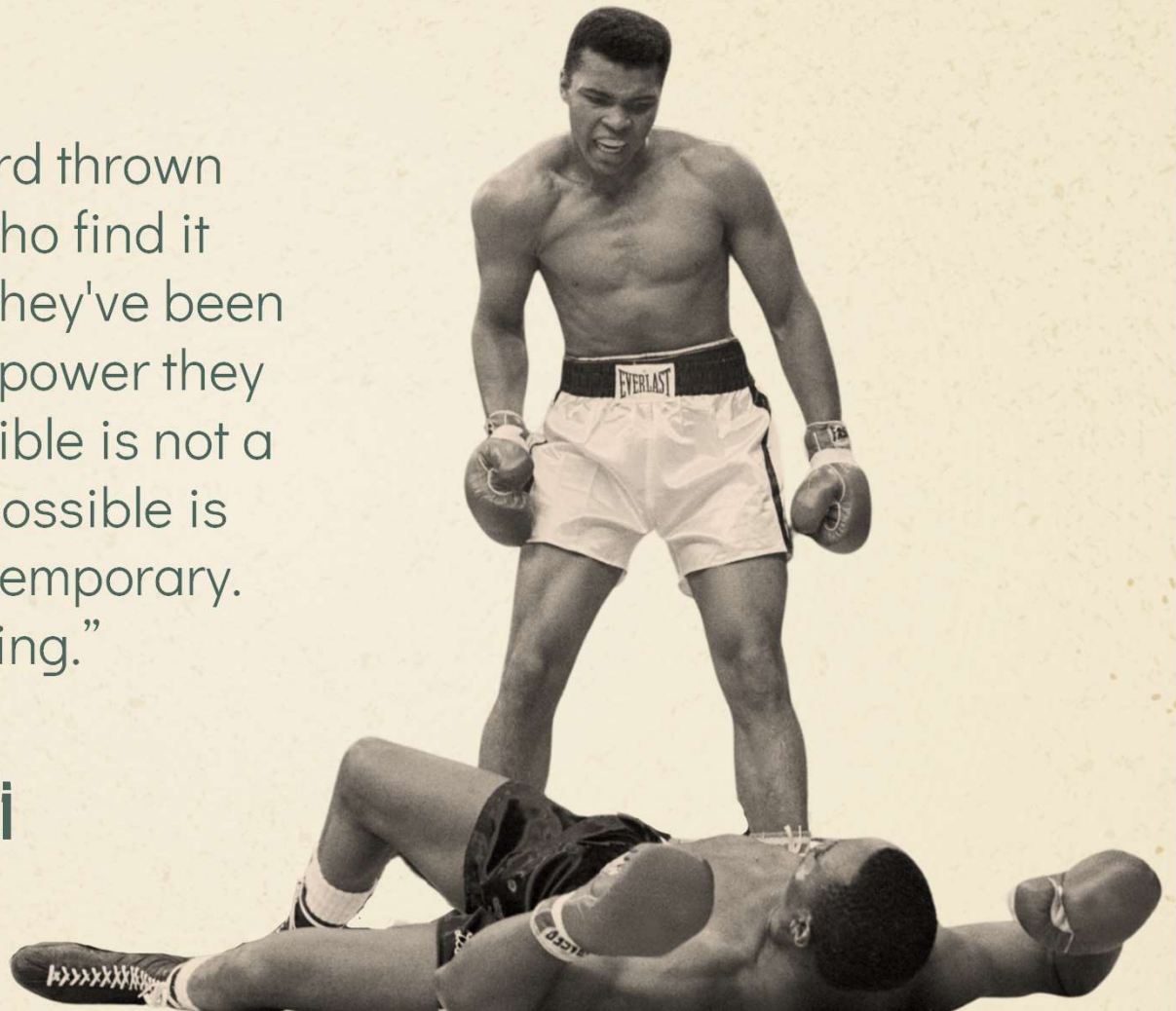
SCAMMERS IN SC





"Impossible is just a word thrown around by small men who find it easier to live in the world they've been given than to explore the power they have to change it. Impossible is not a fact. It's an opinion. Impossible is potential. Impossible is temporary. Impossible is nothing."

- Muhammad Ali



Fraud Awareness Week 2022

Established the SC Fraud Ambassador Roundtable

From Chief to Teller

- Learn prevention and mitigation strategies from Fraud Leaders in our state
- Engage in open discussions on the latest fraud trends and scams
- Gain actionable insights



YOU'RE INVITED!

SC Fraud Ambassador Roundtable

HOSTED BY SAFE FEDERAL CREDIT UNION

This roundtable is open to all Fraud Ambassadors working in Financial Institutions.

DISCUSSION & INSIGHT

How does your Financial Institution combat fraud? Are you in an endless tug-of-war with warranty claims and chargeback rights? Are you ready to connect with other Fraud Ambassadors in SC?

Join us for this revolutionary approach to fighting fraud.

Learn prevention and mitigation strategies from Fraud Leaders in our state! Engage in open discussions on the latest fraud trends and scams. Gain actionable insight you can take back to your institution the same day!

Fraud Vendor and Resource Information will be provided to all attendees.

Agenda



All financial Institution Fraud Ambassadors are welcome!



Wednesday,
16th November 2022



10:00 AM - 12:00 PM



SAFE FCU - Operations
185 W Wesmark Blvd
Sumter, SC 29150

[CLICK HERE TO REGISTER](#)

WELCOME AND PURPOSE

Hailey Windham, CFCS, SAFE FCU

SUCCESS STORIES

OLD Fraud making a Comeback?
Chase Clelland, NCRM, GRCP, Grow Financial FCU

Debit Card Gas Fraud Ring - Case Analysis
Kenny Aycock, CAMS, AllSouth FCU

GENERAL DISCUSSION

Let's keep the conversation going!

#collaborationovercompetition

For more information contact: hwindham@safefed.org | 803.469.8600x2115



KNOCKOUT POWER

REFLEC & REACTION TRAINING



ARREST & PROSECUTE



YOU'RE INVITED TO A LUNCH AND LEARN!

Law Enforcement Crypto - Recovery Training



This lunch and learn is open to all state and local Law Enforcement agencies interested in learning how to recover victim funds lost to pig butchering scams.

Erin West is a Cybercrime and Crypto Prosecutor, with 24 years experience as a District Attorney with Santa Clara County, CA. Erin has made it her mission to educate state and local law enforcement on how to investigate "Pig Butchering Scams" and how to seize cryptocurrency from international bad actors.

EDUCATE

SEIZE

DISRUPT

Click on the shamrock to register!



All state and local Law Enforcement agencies
*Registration is limited



Thursday, 4th May 2023



12:00 PM - 1:00PM



ALLSOUTH FCU - Training Room
730 Elmwood Ave., Columbia SC



LUNCH PROVIDED BY SAFE FEDERAL CREDIT UNION

For more information contact:

hwindham@safefed.org

| tstoner@sled.sc.gov

Relationships with Law Enforcement

"I think that we can spend a lot of time waiting for everything to get buttoned up, or we can go get the stuff that belongs to our victims and take it away from the bad guys who have stolen it."

"They (fraudsters) aren't slowing down...
because there is no reason for them to slow down."

- Erin West



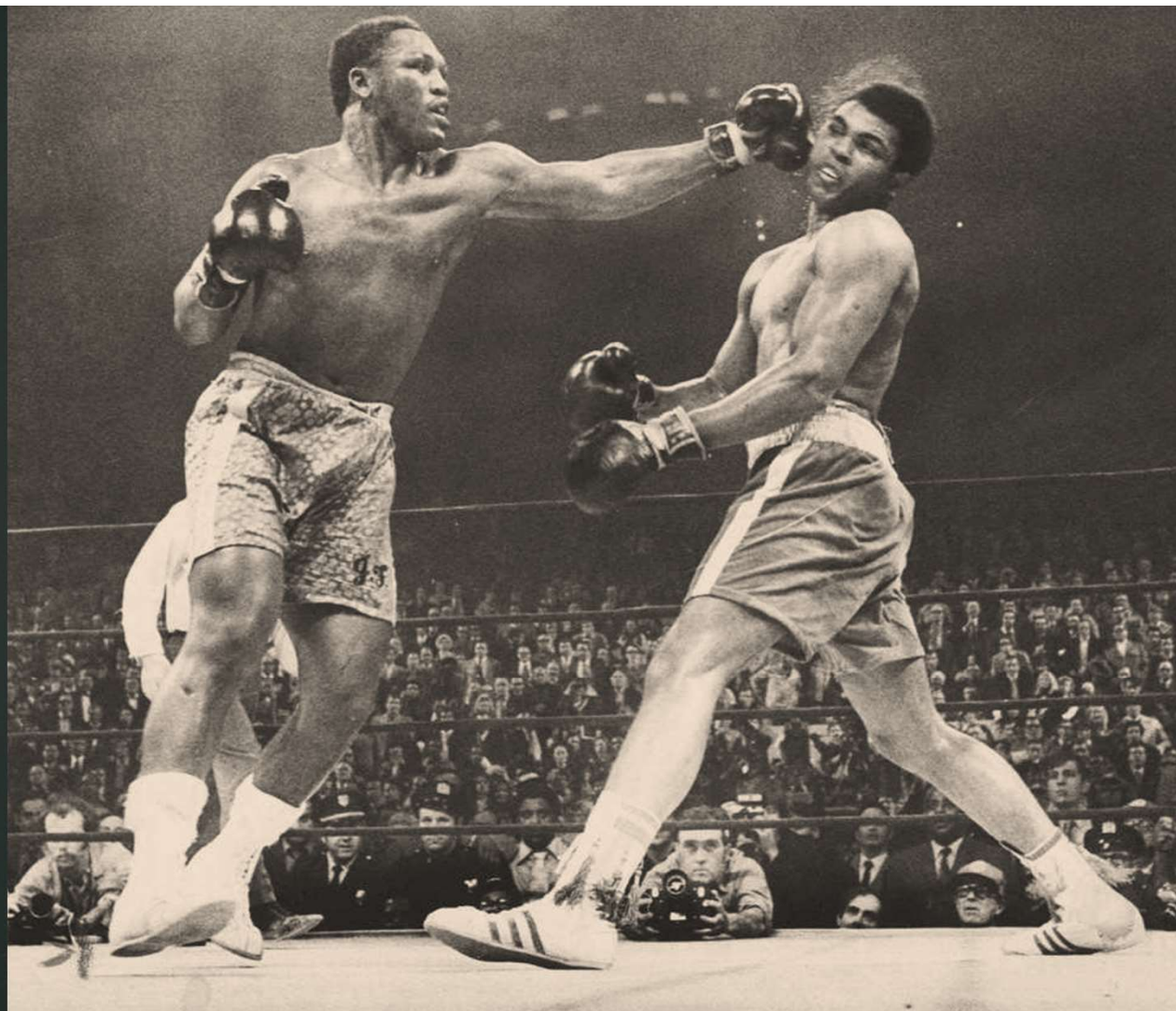
SC Crypto Coalition

- Educate
- Seize
- Disrupt



“...Champions are made from something they have deep inside them – a desire, a dream, a vision.”

– Joe Frazier



SHARING LIKE A FIGHTER



THANK YOU!

STAY IN TOUCH

Hailey Windham

Hailey@MissionOmega.com



@Hailey Windham